



To Our Valued Families of Pediatric Dental Center of Georgia,

We are writing to inform you of an upcoming change regarding our participation with UnitedHealthcare, which, according to our records, is currently your child's dental insurance carrier.

Effective February 9, 2026, our office will no longer be an in-network provider with UnitedHealthcare. This decision has not been made lightly and comes only after efforts have been exhausted by our office with regard to the administrative and financial challenges that have arisen in maintaining our contract with this insurance company.

We understand that changes in insurance coverage can be frustrating, and we want to assure you that our commitment to your child's dental health remains our highest priority. **Although we will be out-of-network with UnitedHealthcare, many plans still offer out-of-network benefits. This means your child is still eligible to continue care with us, often with similar coverage levels, depending on the language in your specific plan.**

To help make this transition as smooth as possible, we are happy to:

- Submit claims on your child's behalf to your insurance carrier, even if we are out-of-network.
- Provide pre-treatment estimates upon request to help you understand any potential out-of-pocket costs.
- Answer any questions you may have about how this change might affect your child's coverage.

We strongly encourage you to contact UnitedHealthcare directly to understand your out-of-network benefits. You may also reach out to our front desk team at (229) 238-3787 or practiceadmin@pdcetifton.com for assistance navigating your options.

As a final note, we kindly ask that payment be made in full on the date of service of your child's first appointment with Pediatric Dental Center of Georgia after February 9th as the insurance company is unable to provide an accurate estimate of benefits prior to the appointment. For all visits following the initial appointment, payment in full at the time of service is not expected to be required. Any overpayment will be promptly reimbursed to you once insurance processing is complete.

We sincerely value the trust you have placed in Pediatric Dental Center of Georgia to care for your child's oral health. We hope to continue providing the same high level of care, and we thank you for your continued support and understanding.

Sincerely,

Pediatric Dental Center of Georgia

Luke Webster, DMD • Aksana Marshall, DMD

Pediatric Dental Center of Georgia | 820 Love Avenue, Suite A • Tifton, Georgia 31794 | (229) 238-3787